

**THE OFFICE OF THE ELECTRICITY OMBUDSMAN**  
(A Statutory Body of Govt. of NCT of Delhi under the Electricity Act, 2003)  
**B-53, Paschami Marg, Vasant Vihar, New Delhi-110 57**

**Appeal No. F. ELECT/Ombudsman/2004-05/3/**

Appeal against order No. 0075/10/04/BDL dated 20.12.2004  
passed by Consumer Grievance Redressal Forum, (NDPL).

**In the matter of:**

M/s. B. Chawla & Sons

Appellant

**Versus**

M/s. NDPL, Model Town, Delhi

Respondent

**Present:-**

Shri V.K. Manghani, authorized representative for the Appellant.

Shri Suraj Das Guru and Shri S.K. Das, HOG (Enforcement) for the  
Respondent.

**Date of Hearings:** 09-02-2005, 25-02-2005 and 04-03-2005

**Earlier Order:** 10.03.2005

**Final ORDER NO. OMBUDSMAN/2005/03**

NDPL was directed vide earlier order dt.10.03.2005 to revise the bills as per guidelines given in the said order after taking into consideration all the payments made by the appellant. The final bill/dues payable by the appellant up to February'05, be calculated and complete detailed calculations be put up before OMBUDSMAN

with in 10 days from receipt of this order, but not later than 21.03.2005.

NDPL officials brought the revised bill/ calculations twice in this office, but same were found not as per guide lines given in the earlier order dt. 10.03.2005. The revised bill amounting to Rs. 6,29,992.38p up to bill month May'05 along with calculations was again submitted today i.e. on 18.05.2005 by HOG (R&C) D-BDL, NDPL. The revised bill is observed to be in accordance with guide lines issued on 10.03.2005. The appellant is directed to make payment within due date on receipt of the bill.

In view of above , the order of the CGRF for NDPL dt.20.12.2004 is set aside.

**Date: 18.05.2005**

  
**( Mrs. ASHA MEHRA )**  
**OMBUDSMAN**

Encl.:- Copy of earlier order dt.10.03.2005

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